ASB APP

RECORD. MONITOR. REPORT.

The ASB App is an all-round tool that allows your residents or service users to record, monitor and report anti-social behaviour (ASB), such as noise, nuisance and disputes.

Case Management Solutions Group Ltd

CMS

Empower residents. Streamline reporting. Strengthen your ASB response.

The ASB App puts the power to report antisocial behaviour right in your residents' hands. With just a few taps, they can submit detailed incident reports - complete with photos, videos, noise recordings and diary entries - directly to your team in real-time.

Designed specifically for Housing Associations, Local Authorities and Co-ops, the ASB App makes communication easier, evidence collection faster and case management more efficient.

No phone queues. No paperwork. Just quick, accurate reporting - and a better experience for everyone involved.

Service features

Real-time reporting

Residents can instantly upload videos, photos, audio and written accounts via the App - providing you with time-stamped, geo-tagged evidence as incidents occur. Submissions appear in your dashboard within moments, allowing a more proactive response.

Digital diary entries

The App replaces outdated paper diaries with a secure, convenient alternative. Residents log issues as they happen, helping build evidence over time. This continuous record supports legal action but also helps you assess the severity and persistence of ASB cases.

Enhanced communication

With in-app messaging, updates and progress tracking, residents stay informed and engaged throughout their case. It builds trust, reduces frustration and lowers inbound call volumes, while keeping your team in control of every interaction.

Simple integration

No complex IT projects needed. The ASB App works alongside your existing systems with minimal setup and intuitive interfaces for both staff and residents. We'll even help train your team and support your rollout from day one.

Live case insights

Instant access to case data helps you spot emerging trends and hotspot locations. Filter and export reports by area, case type or resident input to improve decision-making and resource planning across your ASB service.

Customised for you

Your branding, your workflows, your residents. The ASB App is tailored to your organisation, creating a seamless and familiar experience. Add your logo, customise notification settings and adapt functionality to match your needs.

Try it for free!

We're confident the ASB App will transform how you manage antisocial behaviour.

Start with a free pilot, fully supported by our team, and see how simple modern ASB reporting can be.

Call: 0121 389 2288
Email: info@cmsg.uk.com
Visit: cmsg.uk.com

ASB App
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ASB & COMMUNITY SAFETY SOLUTIONS

R
REACT

Case management software

An industry-leading, fully customisable case management system to track and resolve ASB, community safety issues and complaints across multiple teams.

RL
RESPECT LINE

Out-of-hours ASB reporting

The Respect Line is a dedicated 24/7 ASB support hotline allowing residents to report issues and receive assistance whenever regular office hours are closed.

A
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NS
NuSense

Nuisance noise monitoring

NuSense is a smart, affordable noise monitoring solution that empowers housing teams to capture, analyse and resolve noise issues efficiently.